



# *journal*

## INDUSTRIAL SERVICES

Vol. 10 No. 2, October 2024



# JOURNAL INDUSTRIAL SERVICESS

vol. 10, no. 2, Oktober 2024

Published by:  
Department of Industrial Engineering  
Faculty of Engineering, Universitas Sultan Ageng Tirtayasa  
Cilegon, Indonesia

JISS	vol. 10	no. 2	Page: 139–369	October, 2024	ISSN (Print) : 24610631 ISSN (Online): 24610623
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## Editorial Preface

We are delighted to present this edition of *Journal of Industrial Services (JISS)*, Volume 10, Number 2, which features a diverse collection of 25 articles addressing pressing challenges and innovative solutions in industrial engineering, management, technology, and sustainability. This issue brings together researchers from various institutions, including six universities in Indonesia, offering valuable insights through empirical studies, theoretical models, and practical applications that contribute to advancing knowledge and practice across multiple domains.

The editorial board expresses its deep gratitude to the authors who have submitted their articles to *Journal of Industrial Services (JISS)* for this issue. It is an honor to have earned the trust of such a diverse group of authors. Additionally, we extend our sincere thanks to the editorial board members and reviewers for their invaluable contributions to this edition. Notably, we have expanded our pool of international reviewers, including Dr. Wen Song, Fellek Getu Tadesse, and Dr. B. Dhanasakkaravarthi, to enhance the quality of the submitted articles.

The articles in this edition span a wide array of topics. Several studies focus on operational efficiency and process optimization. Hasibuan and Larisang explore business process re-engineering to enhance procurement efficiency in frozen food retail, while Panudju et al. integrate Fuzzy FMEA and AHP methods to optimize logistics systems. Scheduling challenges are addressed by Febianti et al. through a mathematical model for online university exam scheduling and by Saptiyadi et al. in a review of energy-aware multi-objective hybrid flow shop scheduling. Additionally, Purwanto and Oktarina apply heuristic algorithms to improve warehouse order picking routes, and Supriyati and Wiyatno enhance press machine efficiency using a TPM approach and Six Big Losses analysis.

Risk management and safety are prominent areas. Muharni et al. examine the influence of risk perception on tourist decision-making post-tsunami in the Sunda Straits, while Kulsum et al. conduct a systematic review of risk management in the corn commodity supply chain for sustainable poultry feed. Sirajuddin et al. propose a model of transformational leadership and organizational culture to boost employee performance in logistics services, and Henny et al. assess work hazards in the leather tanning industry using the HIRA method. Health and safety concerns are further explored by Widodo et al. in their study on musculoskeletal disorders among nurses during patient transfers, and by Baihaqi and Lady in their analysis of cognitive failure and driving distractions among private car drivers.

Several articles emphasize quality improvement and customer satisfaction. Darmawan et al. evaluate pole concrete production quality through Six Sigma and Kaizen integration, while Ridwan et al. apply Lean Six Sigma and Design of Experiments to reduce defects in tofu production. Azahra et al. analyze factors influencing digital payment usage among students using SEM, and Sahrupi et al. identify customer needs for electric bicycle design using the Kano model and QFD. Environmental sustainability is addressed by Kurniawan et al. through a life cycle assessment of the gasoline supply chain in Indonesia, and by Hidayatullah et al. in their review of sustainable practices in chili processing enterprises.

Technology and innovation are highlighted in various contexts. Kanani et al. investigate nanofluid cooling for lithium-ion batteries, and Zulkarnaen et al. explore the benefits of Industry 4.0 in health services. Ruansyah et al. design an analytics dashboard for knowledge extraction in retail using descriptive and predictive analytics, while Hapsari develops cluster-specific Bi-LSTM models for pharmaceutical sales forecasting. Work-life balance and logistics costs are also examined, with Zetli et al. conducting a bibliographic analysis on work-life balance for women in engineering, and Saragih and Turnip developing a measurement model for national logistics costs in Indonesia. Lastly, Nofirza et al. provide a three-dimensional analysis of lean ergonomics, discussing progress, challenges, and future research prospects.



The next edition of *JISS* will be published in April 2025. We welcome constructive criticism and suggestions to further enhance the quality of *JISS*. We hope this edition inspires further research and practical advancements in industrial services and related fields.

Sincerely,

Editorial Office