

Source: Kesbangpol Employee Performance Report

In achieving strategic target 1, namely the implementation of administrative support services to employees and the public, with a target percentage of service improvement of 70% and a realization of 70%, this means that the target and realization have not been achieved in achieving this target due to the decreasing awareness of apparatus resources providing services to the community.

Emotional intelligence (EQ) is a person's ability to regulate their emotional life, maintain emotional harmony and express it through self-awareness skills, self-control, self-motivation, empathy and social skills (Goleman, 2002). Individuals who have a good level of emotional intelligence can become more skilled at calming themselves down quickly, more skilled at focusing attention, better at relating to others, more intelligent, more receptive to feelings, and have more experience in solving problems by themselves (Misnawati, 2016). While individuals with low levels of emotional intelligence will not be able to control their emotions, when someone is faced with a problem, the individual will experience stress because they feel unable to make decisions (Yashinta & Ariyanti, 2015).

The basic skills of emotional intelligence cannot be acquired suddenly, but require a process of learning, and the environment that shapes emotional intelligence has a large influence. There are several things that can be done to develop emotional intelligence in learning, namely: (1) providing a conducive environment; (2) creating a democratic learning climate; (3) developing an

attitude of empathy and feeling what the students are feeling; (4) helping students find solutions to every problem they face; (5) involving students optimally in learning, both physically, socially, and emotionally; (6) responding to each student's behavior positively, and avoiding negative responses; (7) being a role model in enforcing rules and discipline in learning; and (8) giving freedom to think creatively and actively participate.

Motivation is a very important thing to consider as a company if you want every employee to be able to contribute positively to the achievement of company goals, because with motivation, an employee will have a high spirit in carrying out their duties and responsibilities. The importance of motivation is because motivation is the thing that causes, distributes, and supports human behavior so that they are willing to work hard and enthusiastically to achieve optimal results. While work motivation is a driving factor or driving force for employees in a company, it can spur employees to work hard so as to increase employee productivity and will affect the achievement of agency goals.

Work motivation is something that every individual requires in order to achieve the goal or target that they have set for themselves in their job. Work motivation makes each individual become enthusiastic or have the urge to influence each other at work. In accordance with Hasibuan's opinion (2009) motivation is important because it is what causes, distributes, and supports human behavior

can be an agency innovation in improving the performance of each employee. In addition, this method can also bring in qualified candidates because of their interest in working for the agency and the compensation benefits provided.

Employee Performance

Public servants (PNS) are located as elements of the state apparatus whose duty is to provide services to the community in a professional, honest, fair, and equitable manner in carrying out state, government, and development tasks. According to Article 1 (a) of Law No. 8 of 2019 concerning the Basics of Employment, what is meant by "state officials" are those who, after fulfilling the requirements specified in the applicable laws and regulations, are appointed by the competent authority and assigned tasks in a state office or assigned tasks by the state. other determined based on a statutory regulation and paid according to the applicable statutory regulations.

Mangkunegara (2011) states that employee performance is the result of the quality and quantity of work carried out by an employee in carrying out his duties in accordance with the responsibilities given to him. Simamora (2002) explains that if performance is the result of work that can be achieved by a person or group of people in an organization, in accordance with their respective authorities and responsibilities, in an effort to achieve the goals of the organization concerned, legally, not violating the law, and in accordance with morals and ethics. Wibasuri (2011:44) states that performance is the appearance of work results in quantity and quality. Performance can be in the form of

individual or group work performances. Individual performance is the basis of organizational performance.

Emotional Intelligence

Shapiro (2012) states that emotional intelligence is a subset of social intelligence that involves the ability to monitor feelings and emotions both in oneself and in others, sort through them all, and use this information to develop thoughts and actions.

According to Bar-On et al. (2012), emotional intelligence is defined as a set of personal, emotional, and social abilities that affect a person's ability to succeed in overcoming environmental demands and pressures (Sumiyarsih et al.2012). Martha Bethania (2013) states that emotional intelligence is defined as the ability to regulate one's own feelings and emotions and to distinguish and use this information to direct one's thoughts and actions.

Work motivation

Ngalim Purwanto (2006) argues that motivation refers to a process of influencing individual choices towards various forms of desired activity. Then John P. Campbell et al. suggested that motivation includes the direction or purpose of behavior, response strength, and persistence of behavior. In addition, the term includes a number of concepts such as drive, need, incentive, reward, reinforcement, goal setting, expectation, and so on.

According to Robbert Heller in Wibowo (2014), work motivation is the desire to act. Everyone can be motivated by several different forces. Work motivation is the result of a collection of internal and external forces that cause the

job to choose the appropriate course of action and use certain behaviors. Robbins and Judge in Wibowo (2014) say that work motivation is often linked to goals. Organizational goals, on the other hand, include work-related behavior.

Incentive

Hasibuan (2013) argues that the notion of incentives is additional remuneration given to certain employees whose achievements are above standard achievements. This incentive is a tool used by supporters of the fair principle in providing compensation. Sofyandi (2008) suggests that incentives are a form of direct compensation. Incentives are direct rewards paid to employees because their performance exceeds the specified standards.

According to Sirait (2006), an incentive is something that encourages or has a tendency to stimulate an activity. Incentives are the motivations and rewards that are created to improve production. As Mangkunegara (2011) says, the idea of incentives is money that is given to employees by their bosses so that they work hard and reach their goals for the company. This is an acknowledgment of their work and their contributions to the company.

Method

This research uses quantitative research methods. Quantitative research methods can be interpreted as research methods based on the philosophy of positivism, used to examine certain populations or samples. Data collection using research instruments and data analysis is quantitative or statistical, with the aim of testing predetermined

hypotheses (Sugiyono, 2014). The data is then analyzed by a statistical analysis method. The data collected includes two independent variables, namely emotional intelligence (X1) and work motivation (X2), and one dependent variable, namely employee performance (Y), with one moderating variable, namely incentives (Z).

Data collection in this study was carried out by distributing questionnaires (questionnaires) to respondents. A questionnaire is a data collection technique that is done by giving a set of questions or written statements to respondents to be answered (Sugiyono, 2014). Questionnaires are an efficient data collection technique if the researcher knows with certainty the variables to be measured and what to expect from the respondents. The questionnaire distributed contained questions about emotional intelligence, work motivation, incentives, and employee performance.

This research uses a quantitative method, and in this study, multiple linear regression models are used. A multiple linear regression model is a statistical test model that aims to analyze the effect of the independent variable on the dependent variable. The equations that can be arranged in this study are as follows:

$$Y = + (\beta1.X1) + (\beta2.X2) + (Z) + e$$

The data analysis technique used in this research is multiple linear regression analysis. A multiple linear regression analysis model is used to explain the relationship and how much influence the independent variables have on the dependent variable. Multiple linear

regression analysis in this study was used to determine the effect of emotional intelligence and work motivation on employee performance with incentives as intervening variables (Case Study on National and Political Unity Agency Employees, Simalungun Regency, Pematang Siantar City).

Results and Discussions

The results were then tested using the classical assumption test in order to get good results. Following the classical assumption test, the data were analyzed using multiple linear regression analysis techniques, and the hypothesis was tested to see how the dependent variable affected the independent variable and to determine the coefficient of determination to see how much the independent variable contributed to the dependent variable.

The Classical Assumption Test of Equation 1

A classical assumption test will be carried out before testing the hypothesis in this study. The classical assumption test consists of a normality test, a multicollinearity test, and a heteroscedasticity test.

A normality test

A normality test aims to test whether, in the regression model, the confounding or residual variables have a normal distribution (Ghozali, 2016). Testing the normality of the data can be done using two methods: graphs and statistics. The normality test of the graph method uses a normal probability plot, while the statistical method normality test uses the one-sample Kolmogorov-Smirnov Test.

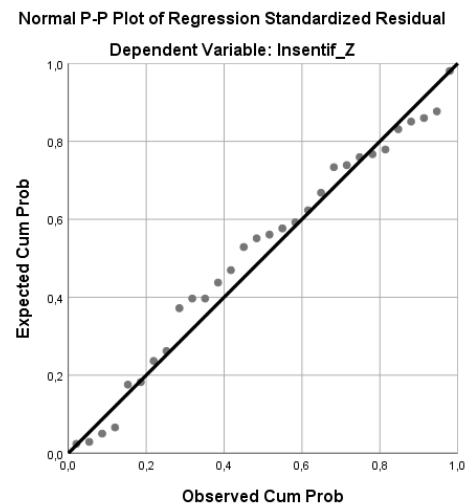


Figure 1. Normal P Plot

When plotting residual data, the line that describes the actual data will follow the diagonal line if the distribution of residual data is normal (Ghozali, 2016).

Multicollinearity Test

The multicollinearity test aims to determine whether there is a correlation between the independent variables in the regression model. The multicollinearity test in this study is seen from the tolerance value or variance inflation factor (VIF).

Table 4. Multicollinearity Test Results

Model	Coefficients ^a	
	Collinearity Statistics	Tolerance/VIF
1 (Constant)		
Emotional_Intelligence_X1	1,000	1,000
Work_Motivation_X2	1,000	1,000

Source: Data processed from attachment (2021)

It is known that the tolerance value of emotional intelligence (X1) is 1,000 and work motivation (X2) is 1,000, all of which are greater than 0.10, while the VIF value of emotional intelligence (X1) is 1,000 and work motivation (X2) is 1,000, all of which are smaller than 10. Based on the calculation results above, it can be seen that the tolerance value of all independent variables is greater than 0.10 and the VIF

value of all independent variables is also smaller than 5, meaning that there is no correlation symptom in the independent variables. Consequently, it can be said that there is no sign of multicollinearity in the regression model.

Heteroscedasticity Test

The heteroscedasticity test aims to test whether, from the regression model, there is an inequality of variance from the residuals of one observation to another observation. A good regression model is one with homoscedasticity or no heteroscedasticity. This can be seen in the probability of significance above the 5% level (Ghozali, 2016).

Table 5. Heteroscedasticity Test

Results

Coefficients^a

Model	t	Sig.
1(Constant)	1,769	,088
Emotional_Intelligence_X1	-,695	,493
Work_Motivation_X2	1,068	,295

a. Dependent Variable: abs_Res1

Source: Data processed from attachment (2021)

Based on the above test, the significance value of emotional intelligence (X1) is greater than 0.05 (5%), which is 0.493, and the significance value of work motivation (X2) is greater than 0.05 (5%), which is 0.295. Then there is no indication of heteroscedasticity.

Table 7. Determination Test

Model Summary^b

Model	R	R Square	Adjusted R Square
1	,947 ^a	,897	,889

a. Predictors: (Constant), Work_Motivation_X2, Emotional_Intelligence_X1

b. Dependent Variable: Incentive_Z

Source: Data processed from attachment (2021)

Based on the table above, it can be seen that the adjusted R square value is 0.889 or 88.9%. This shows that Emotional

Multiple Linear Regression Analysis

Multiple linear regression testing explains the magnitude of the role of Emotional Intelligence (X1) and Work Motivation (X2) on Incentives (Z).

Table 6. Multiple Linear Regression Results

Coefficients^a

Model	Unstandardized Coefficients	
	B	Std. Error
1(Constant)	,829	1,380
Emotional_Intelligence_X1	,741	,048
Work_Motivation_X2	,023	,048

a. Dependent Variable: Incentive_Z

Source: Data processed from attachment (2021)

Based on these results, the multiple linear regression equation has the formulation: $Z = a + b_1X_1 + b_2X_2 + \epsilon$, so that the equation is obtained: $Z = 0,829 + 0,741 X_1 + 0,023 X_2 + \epsilon$.

Determination Test

The coefficient of determination is used to see how much the independent variable contributes to the dependent variable. The greater the value of the coefficient of determination, the greater the ability of the independent variable to explain the dependent variable. If the determination (R2) is getting bigger (closer to 1), it can be said that the influence of the X variable is large on the Incentive (Z).

Intelligence (X1) and Work Motivation (X2) can explain the Incentive (Z) of 88.9%, the remaining 11.1% (100% -



88.9%) is explained by other variables outside this research mode.

Classical Assumption Test Equation II

A classical assumption test will be carried out before testing the hypothesis in this study. The classical assumption test consists of a normality test, a multicollinearity test, and a heteroscedasticity test.

Normality test

Normality test aims to test whether, in the regression model, the confounding or residual variables have a normal distribution (Ghozali, 2016). Testing the normality of the data can be done using two methods: graphs and statistics. The normality test of the graph method uses a normal probability plot, while the statistical method normality test uses the one-sample Kolmogorov-Smirnov Test.

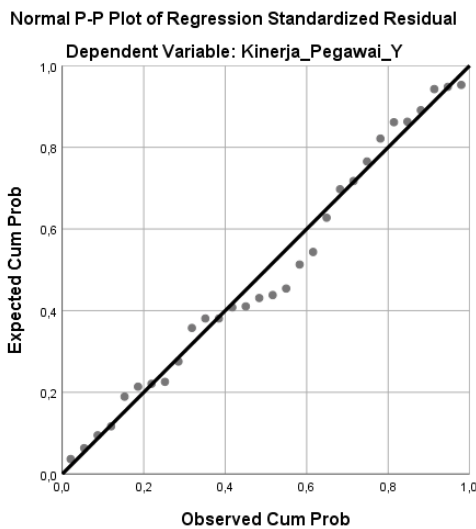


Figure 2. Normal P Plot

Data that is normally distributed will form a straight diagonal line and plotting residual data will be compared with a diagonal line, if the distribution of residual data is normal, the line that

describes the actual data will follow the diagonal line (Ghozali, 2016).

Multicollinearity Test

The multicollinearity test aims to determine whether there is a correlation between the independent variables in the regression model. The multicollinearity test in this study is seen from the tolerance value or variance inflation factor (VIF).

Table 8. Multicollinearity Test Results

Model	Coefficients ^a	
	Collinearity Statistics Tolerance	VIF
1(Constant)		
Emotional_Intelligence_X1	,103	9,700
Wok_Motivation_X2	,992	1,009
Incentive_Z	,103	9,705

a. Dependent Variable: Employee_Performance_Y

Source: Data processed from attachment (2021)

It is known that the tolerance value of Emotional Intelligence (X1) is 0.103, Work Motivation (X2) is 0.992 and Incentive (Z) is 0.103, all of which are greater than 0.10, while the VIF value of Emotional Intelligence (X1) is 9.700, Work Motivation (X2) is 1.009, Incentive (Z) is 9.705, all of which are smaller than 10. Based on the above calculation results, it can be seen that the tolerance value of all independent variables is greater than 0.10 and the VIF value of all independent variables is also smaller than 5, meaning that there are no symptoms of correlation in the independent variables. Consequently, it can be said that there is no sign of multicollinearity in the regression model.

Heteroscedasticity Test

The heteroscedasticity test aims to test whether, from the regression model, there is an inequality of variance from the residuals of one observation to another

observation. A good regression model is one with homoscedasticity or no heteroscedasticity. This can be seen in the probability of significance above the 5% level (Ghozali, 2016).

Table 9. Heteroscedasticity Test Results

Coefficients^a

Model	t	Sig.
1(Constant)	-,693	,494
Emotional_Intelligence_X1	,293	,772
Wok_Motivation_X2	,539	,595
Incentive_Z	,478	,637

a. Dependent Variable: abs_Res1

Source: Data processed from attachment (2021)

Based on the above test, the significance value of Emotional Intelligence (X1) is greater than 0.05 (5%) which is 0.772, the test of the significance value of Work Motivation (X2) is greater than 0.05 (5%) which is 0.595, and the test of the significance value of Incentives (Z) is greater than 0.05 (5%) which is 0.637, then there is no indication of heteroscedasticity.

Multiple Linear Regression Analysis

Multiple linear regression testing explains the magnitude of the role of Emotional Intelligence (X1), Work Motivation (X2) and Incentives (Z) on Employee Performance (Y).

Table 10. Multiple Linear Regression Results

Coefficients^a

Model	Unstandardized Coefficients	
	B	Std. Error
1(Constant)	5,640	2,504
Emotional_Intelligence_X1	1,424	,271

Wok_Motivation_X2	,222	,087
Incentive_Z	1,168	,347

a. Dependent Variable:

Employee_Performance_Y

Source: Data processed from attachment (2021)

Based on these results, the multiple linear regression equation has the formulation: $Y = a + b_1X_1 + b_2X_2 + b_3Z + \epsilon$, so that the equation is obtained: $Y = 5,640 + 1,424 X_1 + 0,222 X_2 + 1,168 Z + \epsilon$.

Determination Test

The coefficient of determination is used to see how much the independent variable contributes to the dependent variable. The greater the value of the coefficient of determination, the greater the ability of the independent variable to explain the dependent variable. If the determination (R²) is getting bigger (closer to 1), it can be said that the influence of variable X is large on Employee Performance (Y).

Table 11. Determination Test

Model Summary^b

Model	R	R Square	Adjusted R Square
1	,830 ^a	,688	,652

a. Predictors: (Constant), Incentive_Z,

Work_Motivation_X2, Emotional_Intelligence_X1

b. Dependent Variable: Employee_Performance_Y

Source: Data processed from attachment (2021)

It is known that the adjusted R square value is 0.652, or 65.2%. This shows that the Incentive (Z) Emotional Intelligence (X1) and Work Motivation (X2) can explain Employee Performance (Y) by 65.2%, while the remaining 34.8% (100% - 65.2%) is explained by the variables outside this research model.

Hypothesis testing

t-test (Partial) Equation I

The t statistic test is also known as the individual significance test. This test shows how far the independent variable influences the dependent variable. In this study, partial hypothesis testing was carried out on each independent variable, as shown in Table 12 below:

Table 12. Partial Test (t) Coefficients^a

Model	t	Sig.
1(Constant)	,601	,553
Emotional_Intelligence_X1	15,326	,000
Wok_Motivation_X2	,478	,636

a. Dependent Variable: Incentive_Z

Source: Data processed from attachment (2021)

a. Hypothesis Testing the Emotional Intelligence Variable (X1)'s Effect on the Incentive Variable (Z).

Obtained t_{count} value of 15.326 With $\alpha = 5\%$, t_{table} (5%; 30-k = 28) obtained t_{table} value of 2.048 From the description it can be seen that t_{count} (15.326) > t_{table} (2.048), as well as the significance value of 0.000 < 0.05. It can be concluded that the first hypothesis is accepted, meaning that the Emotional Intelligence variable (X1) has a positive and significant effect on incentives (Z).

b. Hypothesis Testing the effect of Work Motivation variable (X2) on the Incentive variable (Z).

Obtained t_{count} value of 0.478 With $\alpha = 5\%$, t_{table} (5%; 30-k = 28) obtained t_{table} value of 2.048 From the description, it can be seen that t_{count} (0.478) < t_{table} (2.048), as well as the significance value of 0.636 > 0.05, it can be concluded that the second hypothesis is rejected, meaning that the work motivation variable (X2) has no positive and significant effect on incentives (Z).

The t statistic test is also known as the individual significance test. This test shows how far the independent variable influences the dependent variable. In this study, partial hypothesis testing was carried out on each independent variable, as shown in Table 13 below:

Table 13. Partial Test (t) Coefficients^a

Model	t	Sig.
1(Constant)	2,253	,033
Emotional_Intelligence_X1	5,247	,000
Wok_Motivation_X2	2,556	,017
Incentive_Z	3,365	,002

a. Dependent Variable:

Employee_Performance_Y

Source: Data processed from attachment (2021)

a. Hypothesis Testing the Effect of Emotional Intelligence (X1) on Employee Performance (Y).

The t_{count} value is 5.247. With $\alpha = 5\%$, t_{table} (5%; 30-k = 28) the t_{table} value is 2.048. From this description, it can be seen that t_{count} (5.247) > t_{table} (2.048), and the significance value is 0.000 < 0.05, it can be concluded that the third hypothesis is accepted, meaning that Emotional Intelligence (X1) has a significant effect on Employee Performance (Y).

b. Hypothesis Testing the Effect of Work Motivation (X2) on Employee Performance (Y).

Obtained a t_{count} value of 2,556 With $\alpha = 5\%$, t_{table} (5%; 30-k = 28) obtained a t_{table} value of 2,048. From this description, it can be seen that t_{count} (2,556) > t_{table} (2,048), and the significance value is 0.017 < 0.05, it can be concluded that the fourth hypothesis is accepted, meaning that work motivation (X2) has a significant effect on employee performance (Y).

t-test (Partial) Equation II

Table 15. Value of Standardized Coefficients Equation II

Model	Coefficients ^a		
	Unstandardized B	Coefficients Std. Error	Standardized Coefficients Beta
1 (Constant)	5,640	2,504	
Emotional_Intelligence_X1	1,424	,271	1,790
Wok_Motivation_X2	,222	,087	,281
Incentive_Z	1,168	,347	1,148

a. Dependent Variable: Employee_Performance_Y

Source: Data processed from attachment (2021)

Path analysis is useful to determine the effect of Emotional Intelligence (X1) and Work Motivation (X2) variables on Employee Performance (Y) with Incentives (Z). In path analysis, the first thing to do is to develop a model of the relationship between variables.

Thus, the image of the path analysis design equation 2 and the influence of Emotional Intelligence (X1) and Work Motivation (X2) on Employee Performance (Y) with Incentives (Z) can be seen in Figure 4.

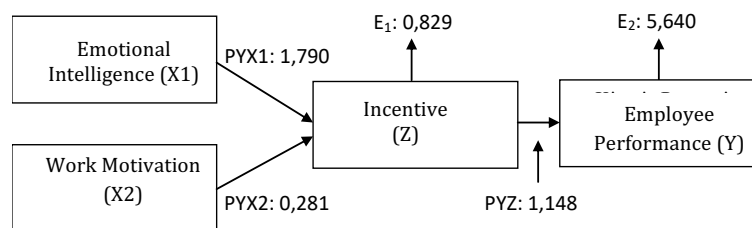


Figure 4. Equation Path Analysis Design II

Based on Figure 4. then it can be explained that the indirect effect of the variables of Emotional Intelligence (X1) and Work Motivation (X2) on Employee Performance (Y) through Incentives (Z).

1. The indirect effect of emotional intelligence (X1) on employee performance (Y) via incentives (Z) is 1.790 percent, or 17.90%.
2. The indirect effect of work motivation (X2) on employee performance (Y) through incentives (Z) is 0.281 or 28.1 percent.

Sobel Test Results

To determine the mediating effect of job satisfaction, the test used is the

Sobel test. The criteria for using the Sobel test are by comparing the calculated t count value with the t table value. If the value of t count > t table, it can be concluded that there is a mediation effect. Ghozali (2011) hypothesis testing can be done with the money procedure developed by Sobel (Sobel Test), which resulted as follow:

- a. The t_{count} value is 2.184 (5%; 30-k = 28) the t_{table} value is 2.048. Incentive (Z) is an intervening variable that mediates the effect of Emotional Intelligence (X1) on Employee Performance (Y).
- b. The t_{count} value is 3.353 (5%; 30-k = 28) the t_{table} value is 2.048. Incentive (Z) is an intervening

variable that mediates the effect of Work Motivation (X2) on Employee Performance (Y).

Discussion and Development of Hypothesis Results

Effect of Emotional Intelligence variable (X1) on Incentive variable (Z)

Emotional intelligence is a subset of social intelligence that involves the ability to understand others. It is obtained by using information to guide the mind in acting. These qualities are reflected in empathy (caring), expressing and understanding feelings, controlling anger, independence, adaptability, liking, interpersonal problem-solving ability, perseverance, solidarity, friendliness, and respect.

Work Motivation Variable (X2) has no positive and significant effect on Incentives (Z)

Employees' work motivation affects incentives. Employees must be aware of the agency's goals for receiving them, and employees must also be able to know the agency's expectations for accepting them as employees in the agency. Agencies expect employees to work diligently, comply with existing regulations, be disciplined, and produce good work performance because, with that, all organizations can achieve their goals.

Emotional Intelligence variable (X1) has a significant effect on Employee Performance (Y)

Good emotional intelligence will make a person able to make firm and appropriate decisions even when under stress. Emotional intelligence also allows a person to show their integrity. People with

good emotional intelligence are able to think clearly under pressure, act ethically, adhere to principles and have the drive to achieve.

Work Motivation Variable (X2) has a significant effect on Employee Performance (Y)

Every agency always wants to be able to achieve its maximum goals. That goal can be achieved if the performance of its employees is good. For this reason, the agency tries to motivate or encourage employees to have good performance by providing awards, achievement opportunities, more meaningful work, job security, and agency policies.

Incentive variable (Z) has a significant effect on employee performance (Y)

Incentives are given intentionally to employees in order to create an incentive to improve work performance so that it will have a good impact on the agency with the good performance and quality of an employee. Incentives are sources of income other than the basic salary given by the agency to its employees, taking into account the work achieved, so that employees are encouraged to improve performance in order to achieve productivity and work results in accordance with agency goals.

Emotional Intelligence (X1) has an effect on Employee Performance (Y) with Incentive (Z) as an intervening variable

Emotional intelligence is the ability of individuals to recognize feelings in themselves and others, motivate themselves, and manage emotions in themselves or in relationships with others. If someone is good at adjusting to the moods of other individuals or can empathize, that person will have a good

emotional level and will more easily adjust to social interactions and the environment. *Work Motivation (X2) has an effect on Employee Performance (Y) with Incentive (Z) as an intervening variable*

Material incentives are one of the factors that motivate individuals to improve their performance. The provision of material incentives that are in accordance with the wishes and needs of individuals will be a great motivating factor for individuals, which will make individuals feel obliged to optimize their abilities so that the resulting performance is good and optimal for the organization.

Conclusion

Based on the results of research and discussion, some conclusions can be drawn as follows:

- a. The variable Emotional Intelligence (X1) has a positive and significant effect on incentives (Z).
- b. Work Motivation Variable (X2) has no positive or statistically significant effect on Incentives (Z).
- c. Emotional Intelligence (X1) has a significant effect on Employee Performance (Y).
- d. The work motivation test (X2) has a significant effect on employee performance (Y).
- e. The Incentive test (Z) has a statistically significant effect on employee performance (Y).
- f. Incentive (Z) is an intervening variable that mediates the effect of Emotional Intelligence (X1) on Employee Performance (Y).
- g. Incentive (Z) is an intervening variable that mediates the effect of Work Motivation (X2) on Employee Performance (Y).

To complement this study, there are a few more suggestions in the suggestions in this study, which are as follows:

There is a strong and significant relationship between emotional intelligence and employee performance. The authors suggest that human resources or employees should prioritize the quality of emotional intelligence in addition to their intellectual intelligence so that there is a balance in terms of achieving good performance.

The National Unity and Political Agency of Simalungun Regency should pay more attention to and improve the skills of its employees so that the agency can grow and its employees can do better work.

The incentive compensation system that is implemented should generate benefits for both parties, namely the National Unity and Political Body of Simalungun Regency as the provider of incentive compensation and the employees. The National Unity and Political Agency of Simalungun Regency can achieve its goals through employee performance, but employees still get welfare.

Researchers' limited ability to translate the questionnaire form. The researcher suggests that for further research, the explanation of the form of the questionnaire adapted from other languages be presented in sentences and language that are easily understood by the respondents.

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